



ISP Frequently Asked Questions

What is an ISP?

ISP stands for Individualized Service Plan. It provides an overview of the youth's likes, dislikes, behavioral information and goals. It helps to cultivate symmetry between educational and residential life.

Why does my child have an ISP?

This is kept in the program book so all staff who come in contact with the youth can make sure they follow the youth's program goals.

How are the ISP goals established?

Your youth's QSP will develop goals with the input of a skills assessment, parent/guardian input, and youth input.

How often are the goals measured?

Goals are measured by the clinical team at the monthly team meetings. If a youth has completed a goal, a new one may be added to the youth's ISP at that time.

How often is the ISP review meeting held?

The ISP meeting is held annually in conjunction with the youth's IEP, or more often as needed. This provides the team with an opportunity to evaluate and develop goals.

Can ISP's be convened at other times?

Yes. If a youth has made significant gains in skills or is experiencing a crisis, an additional ISP meeting may be held.

Who is CISA and why are they involved in the ISP meetings?

Central Illinois Service Access, Inc. (CISA) is Hope's local Individual Service and Support Advocacy (ISSA) agent. They provide independent support and advocacy for individuals receiving Medicaid Waiver services. CISA is involved in the ISP meetings for DHS youth living in group homes because of the Medicaid waiver.

Who makes up the youth's ISP team?

The family, QSP, behavior staff, Nurse Case Manager, teacher, IEP Coordinator, Principal, home staff, and others make up the ISP team.

Can I invite other friends or significant people to be a part of the ISP team?

Yes. Please let your QSP know if you would like someone to be added to the invite list, or a release of information must be signed for this person to participate.